

2023 ESL IN THE COMMUNITY REPORT

CORPORATE INFORMATION



2023 HIGHLIGHTS

TOTAL ASSETS

\$9.2 BILLION

VALUE OF MORTGAGES SERVICED

\$1.3 BILLION

TOTAL LOANS

\$3.78 BILLION

PERSONAL MEMBERS SERVED

413,000

CONSUMER LOANS

\$2.9 BILLION

BUSINESSES SERVED

16,100

BUSINESS LOANS

\$841 MILLION

EMPLOYEES

950

MEMBERS' SHARE ACCOUNTS

\$5.47 BILLION

BRANCHES

24

WEALTH MANAGEMENT
TOTAL INVESTED ASSETS

\$3.3 BILLION

ATMS

103

Across more than 40 locations

OUR PURPOSE

We help our community thrive and prosper.

OUR MISSION

Provide financial guidance and solutions.

Deliver superior experiences to people and businesses connected to the Greater Rochester Area.

Commit to an equitable and resilient community.

Share our financial success with members and reinvest in our community.

OUR CORE VALUES

INTEGRITY

Being truthful, trustworthy, and transparent at all times

INITIATIVE

Stepping up, helping out, and continuously improving

ACCOUNTABILITY

Owning all opportunities and challenges

TEAMWORK

Working well with all, energizing each other and embracing the power of collaboration

CARING ABOUT PEOPLE

Showing that others' lives, financial health, and success matter

