

# Your Fraud Prevention Checklist

Take a Moment to Protect What Matters. \_ \_ \_ \_ \_



## 1. Protect Your Accounts



**Use Strong, Unique Passwords.**  
Avoid reusing passwords and aim for a minimum of 16 characters.



**Enable Multi-Factor Authentication.**  
Add an extra account security.



**Monitor Your Accounts.**  
Watch for unusual activity. ESL will never ask for your personal or banking information via unsolicited calls, texts, emails, or links.



## 2. Stay Alert Online & On the Go



**Be Cautious on Public Wi-Fi.**  
Avoid accessing financial accounts on unsecured networks.



**Think Twice Before Downloading.**  
Only use trusted apps and files.



**Keep Devices Updated.**  
Regular updates help protect against threats.



**Take Advantage of Notifications.**  
Turn on ESL Mobile Banking push notifications and ESL Online Banking email and text alerts to stay informed.

## 3. If You Suspect Fraud



**Contact ESL Right Away.**  
ESL is your safe zone for anything related to fraud — reach out and ask questions so we can help you safely navigate a situation.



**Secure Your Accounts.**  
Change passwords and review recent activity.



**Report the Incident.**  
Visit [ReportFraud.ftc.gov](https://www.reportfraud.ftc.gov) to file a report.



Questions/Concerns?



Visit Your Local Branch



585.336.1000



[Fraud\\_Prevention@esl.org](mailto:Fraud_Prevention@esl.org)

