Google Chrome Settings

Browser Settings

To properly access online banking, perform the following:

1. Open your browser.
2. Open Settings page:
   a. PC users:
      - Click the three stacked horizontal lines in the upper right corner of browser window or type `chrome://settings/` in the browser address bar:

        ![chrome settings menu]

   b. Mac OS X users:
      - Choose `Chrome>Preferences` on top ribbon menu or press `⌘` (Command + Comma).

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3. Click **Settings**.
   a. Click **Show advanced settings** at the bottom of the screen.
   b. Under **Privacy**, click **Content Settings**.
   c. Under **Cookies**:
      • Select **Allow local data to be set (recommended)**.
      • Uncheck **Block third-party cookies and site data**.
   d. Under **JavaScript**:
      • Select **Allow all sites to run JavaScript (recommended)**.
   e. Under **Pop-ups**:
      • Select **Allow all sites to show pop-ups**.
      • If you do not want to enable pop-ups for all sites:
         o Click **Manage exceptions**.
         o Type **https://eslpersonalbanking.esl.org** and set Behavior” drop down to **Allow**.
         o Click **Done** twice then close Settings tab.

After you perform either of the following functions, you will be prompted to verify your identity (via phone, text, or email) the first time you log in to online banking from a different device:

**Delete the Cache**

1. Open Settings page (see above).
2. Click **History**.
3. Click **Clear browsing data** at top of page.
4. From **Obliterate the following items from** drop down, select **the beginning of time**.
5. Check **cached images and files**.
6. Uncheck all other options.
7. Click **Clear browsing data**.

**Delete Cookies Only**

1. Open Settings page (see above).
2. Click **History**.
3. Click **Clear browsing data** at top of page.
4. From **Obliterate the following items from** drop down, select most appropriate date range:
   • Note: All cookies on all sites will be deleted for the time line selected.
   • Select **the past day** to clear cookies related to your last session.
   • Select **the beginning of time** to remove all cookies in the browser.
5. Check **cookies and other site and plugin data**.
6. Uncheck all other items.
7. Click **Clear browsing data**.
8. Close Settings tab.

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